



**SCREENING CHAPTER 28
CONSUMER AND HEALTH PROTECTION**

AGENDA ITEM XVII: INJUNCTIONS

**Country Session: The Republic of TURKEY
6-7 July 2006**



LEGAL BASIS

- **LAW NO. 4077 ON CONSUMER PROTECTION AMENDED BY LAW NO. 4822 (OG No: 25048, 14 March 2003)**

Came into force on 14 June 2003

(Law covers the minimum requirements of Directive 98/27/EC on Injunctions for the Protection of Consumers' Interests)



COMPETENT AUTHORITY

THE MINISTRY OF INDUSTRY AND TRADE

DG FOR PROTECTION OF CONSUMER AND COMPETITION

LAW ON CONSUMER PROTECTION (Article 23)

- **Established for effective enforcement of consumer protection rules**
- **Take decisions on any disputes regarding the enforcement of the Law on Consumer Protection,**
- **Jurisdiction of each consumer court is determined by the Supreme Board of Judges and Public Prosecutors,**
- **Legal actions brought by consumers, consumer organizations or the Ministry before consumer courts are exempt from any duties and charges.**

LAW ON CONSUMER PROTECTION (Article 23)

- **The fees of expert witnesses in the lawsuits filed by consumer organizations are paid by the Ministry.**
- **A simple trial procedure is applied at consumer courts.**
- **Consumers can also file lawsuits to the district court where he/she is domiciled.**
- **For the protection of the collective interests of consumers, the Ministry or consumer organizations can file lawsuits for issuing precautionary injunctions to terminate the violation.**

CONSUMER COURTS (Article 23)

- **22 Consumer Courts are established in 8 provinces;**
 - **8 in Ankara (16.700 cases in 2005),**
 - **6 in İstanbul (6.596 cases in 2005),**
 - **3 in İzmir,**
 - **1 in Bursa,**
 - **1 in Kayseri,**
 - **1 in Antalya,**
 - **1 in Konya,**
 - **1 in Adana.**

In other provinces, General Civil Courts are provisionally authorized to act as a consumer court until the establishment of specialized consumer courts.



THANK YOU FOR YOUR ATTENTION